

# **Get Started Guide - Spyware Doctor**

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## Spyware Doctor

### Getting Started with Spyware Doctor

#### Installing

#### What are the minimum system requirements for installing Spyware Doctor?

You will need the following minimum system requirements for installing Spyware Doctor:

- Windows XP SP2 (32bit), Windows Vista SP1 (32/64 bit), Windows 7 (32/64 bit)
- 500 MB of free hard disk space
- 56 Kbps modem or faster and Internet service provider account required for Internet access
- CD-ROM or DVD drive (if not installing via electronic software download).  
**Note:** Internet access is required to register the product and receive product updates

#### Where do I download the latest version of Spyware Doctor?

Thank you for choosing Spyware Doctor. You can download the latest version here: <http://www.pctools.com/spyware-doctor/download/>. More download instructions are available on this page.

#### How do I install and activate Spyware Doctor(Online)?

Once you have downloaded the setup file from our website, double-click it to launch setup. The Installation wizard will guide you through the setup process. To register your software, open Spyware Doctor and click the Register Now button. Enter your licence details exactly as in the email sent to you when you purchased Spyware Doctor. Your name and address details are necessary for product updates.

**Note:** To register Spyware Doctor, you will need an Internet Connection.

#### How do I install and activate Spyware Doctor(Retail)?

If you purchased a retail copy of Spyware Doctor, insert the CD into the CD-ROM drive. The installation window opens automatically if AutoRun is enabled on your system. If you have disabled Autorun on your computer, choose **Run** from the **Start** Menu to open the Run dialog box. Type **D:\Launcher.exe** and click **OK**. Note: If your CD drive is not "D", you will need to substitute it with the correct letter.

During setup, you will be asked for your name, activation code and email address. Enter your licence details exactly as printed in the back sleeve of your CD. Your name and address details are necessary for product updates.

**Note:** To activate Spyware Doctor, you will need an Internet Connection. If you are not connected to the Internet during installation, Spyware Doctor installs but will present the activation screen when you first launch the application.

## How do I upgrade to Spyware Doctor with AntiVirus?

If you wish to upgrade to Spyware Doctor with AntiVirus, you can do so easily from this page: <http://www.pctools.com/spyware-doctor/purchase/>. Upgrading is a seamless process and can be done so for a minimal fee. You can also choose an optional CD version aside from an immediate online download.

## Getting Started

I've installed and registered Spyware Doctor. What do I do next?

1. Open the application by going to **All Programs > Spyware Doctor**. You can also simply double click the icon on desktop or system tray (if you configured these actions during setup).
2. Become familiar with the Main Status and Summary Screen.



The Main Status and Summary screen is displayed whenever you first open Spyware Doctor. It provides immediate access to the main functions of Spyware Doctor. Check under General Protection Information tab to see if your product is up-to-date.

- **Scan Now**- Starts an IntelliScan of your system. An Intelliscan is a scan of applications, startup files and other locations where infections are most commonly found.
- **IntelliGuard** - Displays the set of IntelliGuard tools which offer protection from threats in real-time.

### 3. Run Smart Update

Run Smart Update to download the latest updates to the product. By default, Smart Update will prompt you when there are updates to the product.

### 4. Run a Full Scan

Click the Start Scan button in the left navigation panel. Select Full Scan. When the scan is complete, Spyware Doctor will list any problems found. The threat level of each problem is also indicated. Click **Fix** to remove the problems. You may selectively remove problems by checking or unchecking items in this list.

### 5. Recommended: Schedule a weekly scan

Periodic scans will help keep your system protected. Click **Settings > Scheduled Tasks > Add** to launch the Scheduler Wizard. Setup a periodic weekly scan at a time of your convenience.

## What is IntelliGuard?

IntelliGuard is Spyware Doctor's real-time protection feature. It consists of a set of tools which monitor your system in real-time to help keep your system safe from threats. Click the IntelliGuard button on the left navigation panel to view the list of IntelliGuard tools. You may activate or deactivate as many tools as you like.

## What are the IntelliGuard Tools and what do they do?

The following IntelliGuard tools are available in Spyware Doctor:

Behavior Guard	Detects potentially malicious files and processes exhibiting suspicious behavior on your system and prevents them from harming your system.
Browser Guard	Browser Guard provides real-time protection against malicious changes to Internet Explorer and Firefox settings caused by Browser Hijackers. Browser Guard checks for these hijackers, which can be acquired by browsing the Internet, and removes them from your web browser.
Cookie Guard	Monitors web browsers for potentially malicious tracking and advertising cookies and removes them automatically.
Email Guard:	Scans and disinfects malicious attachments in your incoming and outgoing

	email messages.
File Guard	Monitors your system for any malicious files and prevents them from being accessed. Also blocks attempts to open malicious attachments in Microsoft Outlook and other email clients. Includes Startup Guard which provides real-time protection against malicious applications that are set to run automatically on your system when Windows starts up and at any time during normal system operations.
Download Guard	Defends against Zero-Day viruses, spyware, worms, trojans and other malware using cloud based verification of downloads from common network facing applications, such as Internet browsers.
Network Guard	Guards against malicious changes to your network settings which can include unsolicited changes to your Windows Hosts file, Windows Messenger service, Layered Service Provider (LSP) and Domain Name Server (DNS).
Process Guard	Checks for hidden processes and gives you the option to stop any hidden processes (hidden processes are often used by rootkits).
Site Guard	Monitors and blocks access to potentially malicious websites. Site Guard works with most web-enabled programs on your computer including Browsers, Instant Messaging clients and Email clients.

### How do I set Spyware Doctor for Maximum Protection?

The default settings for Internet Settings are designed to offer you the best protection while keeping system sources low so as to not interfere with your work or usage of your system. Some of these optimal settings are for that reason not set as default. However for optimal protection we recommend the following:

1. Set File Guard to scan for All Files and processes.

**IntelliGuard > FileGuard > Check the Following**

2. Set scanning alternate data streams to on.

**Settings > Anti-Malware Settings > Scan Settings > Alternative Datastreams**

3. Set Intelliguard to detect potentially unwanted products.

**Settings > General > IntelliGuard to detect potentially unwanted products**

4. Set Scanning to detect potentially unwanted products

**Settings > General > Scan to detect potentially unwanted products**

5. Set Scanning to detect hidden files (default in some packages).

**Settings > Anti-Malware Settings > Scan Settings > Hidden Files**



6. Set Scan archives to a higher size setting (may make scanning slower)  
**Settings > Anti-Malware Settings > Scan Settings > Scan Archives**

7. Set Smart Update to Automatic Download  
**Settings > General > Smart Update**

### What is the Browser Defender Toolbar and how do I configure it?

The Browser Defender™ toolbar allows you to surf safely by displaying site ratings as you browse the Internet. Browser Defender™ also marks up search results provided by popular search engines including Google and Yahoo! so you can see which sites Browser Defender™ deems unsafe before you visit them.

After installing Spyware Doctor, launching your browser will display the Browser Defender Launch screen with options to enable PC Tools Search bar and to set it as your default engine. The Browser Defender toolbar appears at the top of the browser window.