

# Protection Software: Browser Defender Update Service uses up CPU - FIXED

Online-URL:

<http://www.pctools.com/kb/article/protection-software-browser-defender-update-service-uses-up-cpu-fixed-462.html>

This issue has been resolved in the latest version of PC Tools Protection Software.

To address this problem, please update your PC Tools Protection Software to [the latest release](#) .

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## Symptoms:

When you check the Windows Task Manager, the "bdupdateservice.exe" process uses a lot of CPU . System freezes up after installing the latest PC Tools Security Software.

## Causes:

The "bdupdateservice.exe" process runs constantly in the background checking for updates. Low memory.

## Products Affected:

PC Tools Internet Security / Spyware Doctor with AntiVirus / Spyware Doctor

## Troubleshooting:

1. Select "Start" from Windows (you can also press "WIN" + "R" on your keyboard to launch the "Run" box)
2. Select "Run"

3. Type the following in to the "Run" box and press "OK"

**Services.msc**

4. Locate "Browser Defender Update Service" and double-click

5. Set the Startup Type to "Disabled"

6. Click "Apply"

7. Restart your system

**Note:**

We are aware of this issue and fix will be included in a future release of PC Tools Protection Software due to be released shortly.