

# Known Issues & Alerts

Online URL: <http://www.pctools.com/kb/article/known-issues-alerts-283.html>

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If your problem is listed below, we are aware of the issue and are working to fix it as soon as possible. To see more information on a particular issue, please click on the "View Details" link.

## Current

[PC Tools installer](#)

[caused Windows 8 64-bit to freeze](#)

## Resolved

[Security Software: Conflict with Java Application](#)

[PC Tools Security products " Windows 8 compatibility](#)

## Don't see your issue listed above?

If your issue is not listed above don't worry, we have more options available to find your answer below:

### Step 1 - Search all of the PC Tools Help Center for an answer

Search for an answer by entering keywords in the search box above.

### Step 2 " Visit the PC Tools Forum and get help from expert PC Tools users

[Visit the PC Tools forum](#) to ask a question or view answers to a similar question posted by PC Tools experts and other product users.

Please note: If this is your first time to the forum, you can browse and read posts without signing up but you will need to sign up to post a question.

### Step 3 " Get help from a Customer Support Agent

[Contact a Customer Support Agent](#) for personalized service and assistance with your issue.

